



# CONSUMER COMPLAINT FORM

## PERSON COMPLETING FORM:

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Home Phone Number: \_\_\_\_\_ Work Telephone Number: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

*In order to forward your complaint, we will need to give your name to the collection agency you are submitting a complaint against.*

## COMPLAINT FILED AGAINST:

Business Name: \_\_\_\_\_

Address (number, street & suite #): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Name of person(s) complaint is against: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

Have you complained to the company?  Yes  No **By:**  Telephone  Letter  In Person

The date you complained to the company: \_\_\_\_\_

Person contacted: \_\_\_\_\_

Result of contact (use additional documentation if necessary): \_\_\_\_\_

Describe the events of your complaint in the order they happened, briefly as possible, giving specific names, dates, times, etc., whenever possible. (Use additional documentation if necessary): \_\_\_\_\_

What do you want the person or company to do to satisfy your complaint? \_\_\_\_\_

## READ THE FOLLOWING BEFORE SIGNING BELOW

Keep a copy of this form for your records. Return the original form to the California Association of Collectors, Inc. The filing of this complaint form is in addition to any of your legal rights and remedies.

By filing this complaint, I authorize the collection agency to disclose information concerning this account(s) to CAC authorized staff and counsel for the use in the CAC Consumer Hotline program.

**I DECLARE** under the penalty of perjury, under the laws of California, that to the best of my knowledge the statements and information submitted in this complaint, are true and correct.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Please mail signed complaint to:**  
California Association of Collectors, Inc.  
1455 Response Road, Suite 240  
Sacramento, CA 95815

Phone: (916) 929-2125  
Fax: (916) 929-7682  
Email: cac@calcollectors.net  
Web: calcollectors.net